



Exam : **CompTIA PK0-002**

Title : IT Project+ Certification
Exam(2003 Objectives)

Update : Demo

1.The last deliverable at the Close Out meeting is:

- A.source code.
- B.passwords.
- C.lessons learned.
- D.test results.

Correct:C

2.Acceptance of deliverables to multiple locations requires which type of sign off?

- A.Design Acceptance
- B.Code Acceptance
- C.Module Acceptance
- D.Site Acceptance

Correct:D

3.Who is responsible for authorizing closure of the project?

- A.Project Manager
- B.Stakeholder
- C.Customer
- D.Executive Sponsor

Correct:D

4.Why is it important to have a final meeting on a project that has been cancelled?

- A.Document lessons learned
- B.Assign responsibility
- C.Close budget
- D.Begin new project

Correct:A

5.Team member listing, scheduled tasks, and risk identification are part of the:

- A.project plan.
- B.project charter.
- C.communication plan.
- D.WBS (Work Breakdown Structure).

Correct:A

6.What is the role of the line manager in a project plan?

- A.Provide resources to a project
- B.Request requirements changes
- C.Resolve team conflicts
- D.Control the project budget

Correct:A

7.If the organizational spending plan has allocated \$100,000 for a project, and the high level budget estimate for that project is \$200,000; which of the following is accurate?

- A.The high level budget estimates are inaccurate
- B.The organizational spending plan is inaccurate
- C.The budget is not aligned with the spending plan of the organization
- D.The detailed bottom up budget will need to be adjusted

Correct:C

8.The project sponsor wants the project manager to develop and implement Quality Management techniques to ensure a smooth project transition to the deployment phase. What is an appropriate Quality Management technique to implement?

- A.Evaluate phase exit milestones using sufficiency criteria
- B.Flexible entry and exit criteria to minimize schedule delays
- C.Quality measures reported only to the project steering committee
- D.Many work teams with few members to maximize the number of deliverable hand-offs

Correct:A

9.Which factor has the greatest impact on the estimated per unit labor cost for a project?

- A.Historical information
- B.Use of outside vendors
- C.Change control processes
- D.Human resource skill level requirements

Correct:D

10.Which is the MOST effective method for generating support for your project plan?

- A.Requiring stakeholders to sign-off on project plan components
- B.Requesting input from all stakeholders during the planning process
- C.Providing an open line of communication regarding the project
- D.Clearly illustrating how the project relates to the company's objectives

Correct:B

11.Which of the following techniques is used for tracking the project risks?

- A.Probability-Impact matrix
- B.Pareto chart
- C.R-Chart
- D.PERT (Program Evaluation and Review Technique) analysis

Correct:A

12.As a rule of thumb for QA (Quality Assurance) activities, how many hours of downstream QA (Quality Assurance) costs are saved for each hour spent on technical reviews early in the project?

- A.Up to 5
- B.Up to 10
- C.Up to 15
- D.Up to 20

Correct:B

13.The SOW (Statement of Work) is another name for the:

- A.WBS (Work Breakdown Structure).
- B.cost benefit analysis.
- C.requirements specifications.
- D.narrative description of the work to be accomplished.

Correct:D

14.What is a reason for reviewing the user requirements document with the client?

- A.To gain the client's acceptance of the detailed design
- B.To verify mutual understanding of project resources
- C.To verify mutual understanding of the detailed project plan

- D.To verify mutual understanding of targeted product performance
- E.To verify mutual understanding of the tests that will be done after the product is completed

Correct:D

15.Within Information Technology projects, communications between the project manager and the project team members should take place:

- A.by written and oral communication.
- B.via a weekly status report.
- C.through the formal chain of command.
- D.with approved template forms.

Correct:A

16.What is the MOST accurate way to determine a project's duration before execution?

- A.The project manager performs all estimates
- B.Incorporate each individual worker's estimates
- C.Acquire expert estimates
- D.There is no way to determine the duration

Correct:B

17.The project manager is developing a project schedule. The project manager negotiated with all the execution organizations, and the task times are as short as possible. After manipulating the schedule, the project completion date is still beyond the date requested by the business owners of the project. The project manager believes that the content agreed on for the project is appropriate, and concludes that this schedule should be taken to the business owners and renegotiated. Which one of the following tools will help the project manager justify the revised schedule?

- A.Data flow model
- B.The project critical path
- C.Resource loading chart
- D.WBS (Work Breakdown Structure)

Correct:B

18.Why does a project manager need an executive sponsor?

- A.To keep the project team focused on its work
- B.To provide behind-the-scenes assistance with organizational commitment and support
- C.To sign-off on user requirements
- D.To negotiate contracts with outside vendors

Correct:B

19.Click the Exhibit button for instructions on how to answer a Drag and Drop question. Click the Task button. Which two task characteristics affect the estimated effort for human resources? (Select TWO)

Which two task characteristics affect the estimated effort for human resources?
(Choose two.)

place here

place here

Possible Answers

task cost

task scope

task complexity

sequence in critical path

predecessors and successors

Correct:

Green choice2---->Yellow Choice1

Green choice4---->Yellow Choice2

20. Team selection is not just a function of finding someone who's a technical or administrative expert. What will a project sponsor leading a high visibility project look for in a project manager?

- A. Developing key personnel
- B. Leading technical specialists
- C. Interfacing with customers / sponsors
- D. Analyzing skills

Correct: C

21. A Confronting (or Collaborating) conflict resolution mode will handle conflicts by:

- A. having the parties work through their disagreement directly.
- B. avoiding areas of difference and emphasizing areas of agreement.
- C. bargaining and searching for solutions that bring some degree of satisfaction to each party in a dispute.
- D. exerting one party's viewpoint at the potential expense of another.

Correct: A

22. Click the Exhibit button for instructions on how to answer a Drag and Drop question. Click the Task button. Which two factors have the greatest impact on the actual duration of project tasks? (Select TWO)

Which two factors have the greatest impact on the actual duration of project tasks?
(Choose two.)

place here

place here

Possible Answers

task cost

resource capabilities

resource availability

historical information

predecessors and successors

Correct:

Green choice2---->Yellow Choice1

Green choice3---->Yellow Choice2

23. When the authority to approve revisions of scope is in question, the project manager should:

- A. ask the project sponsor.
- B. review the original project charter.
- C. refer to the change control plan.
- D. make a decision based on the company's organizational chart.

Correct:C

24. The top of the Maslow's hierarchy of need pyramid is:

- A. Physiological.
- B. Social.
- C. Esteem.
- D. Self Actualization.

Correct:D

25. To crash a project most effectively, additional resources or overtime should be assigned to which of the following?

- A. All tasks defined in the WBS (Work Breakdown Structure)
- B. Those activities that match the skill set of the additional resources available
- C. The activities with the greatest degree of risk according to risk management
- D. Activities along the critical path starting with those longest in duration

Correct:D

26. Given limited time and resources to execute a set of projects, what is the BEST way to proceed?

- A. Prioritize all projects equally
- B. Prioritize the projects based on what each sponsor requests
- C. Prioritize the projects based on management consensus
- D. Prioritize the projects based on what the project manager thinks is best

Correct:C

27.To reduce project coordination and communication complexities, regular status meetings should be held frequently with the:

- A.customer.
- B.stakeholders.
- C.project team.
- D.vendors.

Correct:C

28.The project manager for a new accounting software has been informed during the implementation phase that the software is prone to breaks and crashes. This would be an indication of poor quality in:

- A.design.
- B.management.
- C.concept.
- D.testing.

Correct:D

29.Under what circumstances would the project manager be required to send a change request to the sponsor and stakeholders?

- A.Any time a change request is submitted
- B.When the costs exceed budgeted allowable variances
- C.When there are no feasible alternatives
- D.When the customer agrees to the changes

Correct:B

30.What is the objective of an Issue Log?

- A.To hold a team member accountable
- B.To log outstanding issues
- C.To report corrective action taken
- D.To secure closure of outstanding issues

Correct:D



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